

# Patient and Public Involvement End of Year Highlights Report 2024

201 Registered Scottish Medicines Consortium (SMC)  
Patient Group Partners (PGPs)

118 Patient Groups actively engaged with

57 Individual PGP submissions to SMC

3 Joint PGP submissions to SMC

36 PGP presentations at 12 SMC Committee meetings

44 Patient representatives supported to  
participate at 23 Patient and Clinician Engagement  
(PACE) meetings

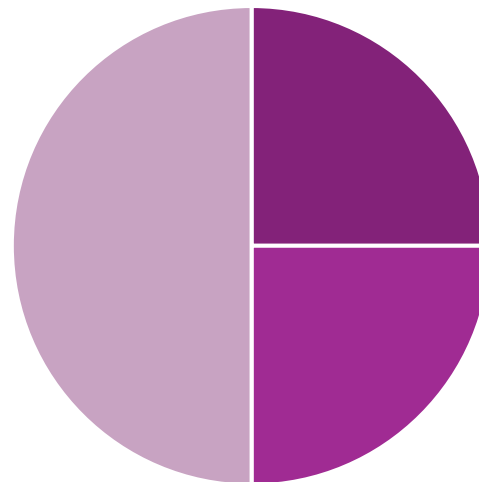
41 Patient representatives supported to participate at  
12 SMC Committee meetings

9 Abbreviated assessments with PGP participation

## SMC Decision Explained

- The Decision Explained (DE) document was relaunched in January 2024
- Public Involvement team published DE documents for 49 medicines
- 83% PGPs found the document useful

Decision Explained use by PGP



- shared as PDF within wider communication
- extracted information for other documents
- forwarded to colleagues

## Public Partners

Volunteer Public Partners were involved in decision making at all SMC Committee meetings.

## Media Releases

Public Involvement team prepared 12 Media Releases for 66 medicines.

## PACE

**100%** PGPs say they had sufficient opportunity to bring the patient and carer experience to discussions at the PACE meeting.

## SMC

- ✓ **100%** PGPs are satisfied that they were given the opportunity to contribute to discussions about the medicine at the SMC Committee meeting
- ✓ **100%** PGPs say support received from the SMC Public Involvement team during their participation was good or excellent
- ✓ **94%** PGPs that received feedback how to strengthen their submissions found the advice useful

n=19

## SMC Connect

PGPs are actively involved in user testing of the new portal that is designed to optimise patient group submissions to SMC.

# Patient Group Partner Feedback 2024

## Working with SMC Public Involvement Team

- “Teams calls to explain process were helpful. SMC PI Team are responsive to emails and phone calls.”
- “The information was clear and concise. There was little jargon which made it easy to understand.”
- “The process and submission requirements were described clearly in the supplied documentation and in communications with SMC staff.”
- “All my questions were anticipated and any additional questions were answered via email.”
- “Communications were good and clear. We were late with our submission and the SMC team were patient and supportive in helping us complete our submission. We appreciated the SMC team's support. “

## Participation at SMC Committee Meeting

- “Very satisfied and afforded sufficient time to speak on behalf of patients and their families. The panel adopted an informal approach which contributed to make the process less stressful.”
- “Again, the meeting was friendly and every stage was clearly explained. I was told when I would be given an opportunity to speak and the experience was very positive.”
- “I have felt that over the years I have become trusted to give a balanced view.”
- “I felt it was really important to speak last during the meeting. This allowed me to elaborate on areas that I felt were not voiced strongly enough from the PACE statement, and to really enforce the view of the patient group.”
- “We were pleased with how the patient group written submissions were summarised and presented verbally at the meeting. We were proactively invited to comment by the Chair during the meeting.”

## Participation at Patient and Clinician Engagement (PACE) Meeting

- “Having taken current patients to the meeting, I have always been able to reassure people that they will not be over powered and have never been disappointed.”
- “The PACE meeting allowed me to really make the voice of the patient heard and understood, any uncertainty was able to be explained and further discussed in a way that best represented the patient experience.”
- “I found the experience very useful to enhance our input and opportunity to get across the patient and carer perspective from our patient group.”
- “The downside is it is very time consuming but the process is relatively easy.”
- “The PACE meeting was very welcoming, the agenda was clearly set out and I was given lots of opportunity to make a response or query anything that I had issue with.”